



INDIAN SCHOOL NIZWA - WORKSHEET

BUSINESS STUDIES

CH: 4 BUSINESS SERVICES

Name: _____

Date: _____

Class: XI Sec: B

- 1 Define services and goods.
- 2 What is e-banking. What are the advantages of e-banking?
- 3 Write a note on various telecom services available for enhancing business.
- 4 Explain briefly the principles of insurance with suitable examples.
- 5 Explain warehousing and its functions.
- 6 What are services? Explain their distinct characteristics?
- 7 Explain the functions of commercial banks with an example of each.
- 8 Write a detailed note on various facilities offered by Indian Postal Department.
- 9 Describe various types of insurance and examine the nature of risks protected by each type of insurance.
- 10 What are the different kinds of banks?
- 11 What are the different types of bank accounts?